

CASUALTY AND MEMORIAL AFFAIRS OPERATIONS CENTER

Casualty Operations Division Overview

Casualty and Memorial Affairs
Operations Center

Casualty Operations Division(COD) Mission

**To provide Policy Guidance and
operational
Control over Army Casualty and
Memorial
Affairs Operations**

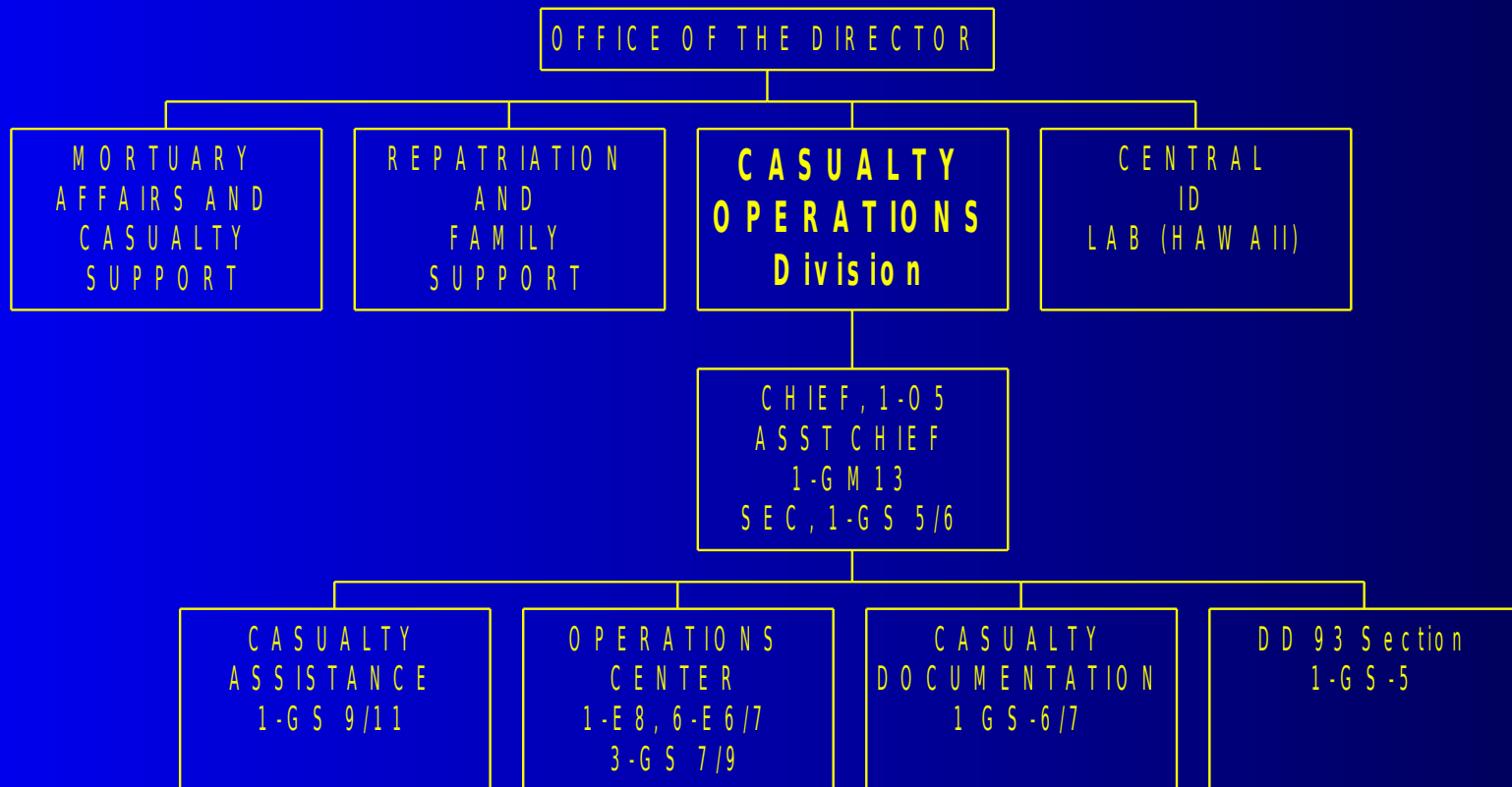
ARMY CASUALTY OPERATIONS CENTER FUNCTIONS

- **Operate 24-hour Casualty Operations Center**
- **Casualty Reporting**
- **Casualty Notification**
- **Casualty Assistance Program**
- **Acts on behalf of The Secretary of the Army in authenticating Report of Casualty (DD Form 1300) on deceased/missing soldiers**
- **Responsible for policy and proponentcy of the Army Casualty System (Reporting, Notification, and Casualty Assistance)**

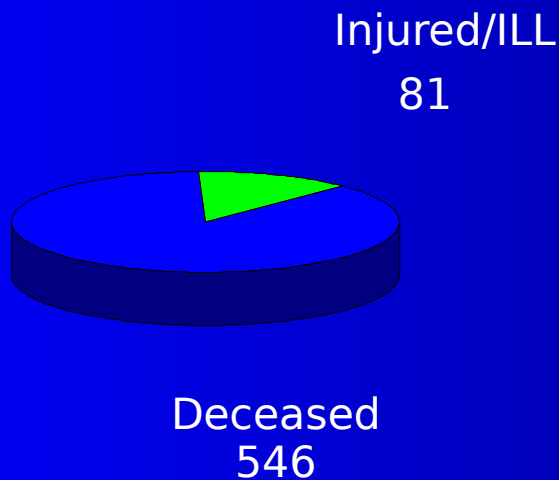
ARMY CASUALTY OPERATIONS CENTER FUNCTIONS (CONT)

- **Proponent for AR 600-8-1 (Casualty Operations, SGLI and Assistance)**
- **Certification of SGLI participation to OSGLI**
- **Provides guidance and policy to MACOM/CAC worldwide**
- **Prepares responses to White House/Congressional/NOK inquiries**
- **Responsible for contingency operations**
- **Train augmentees for contingency operations**

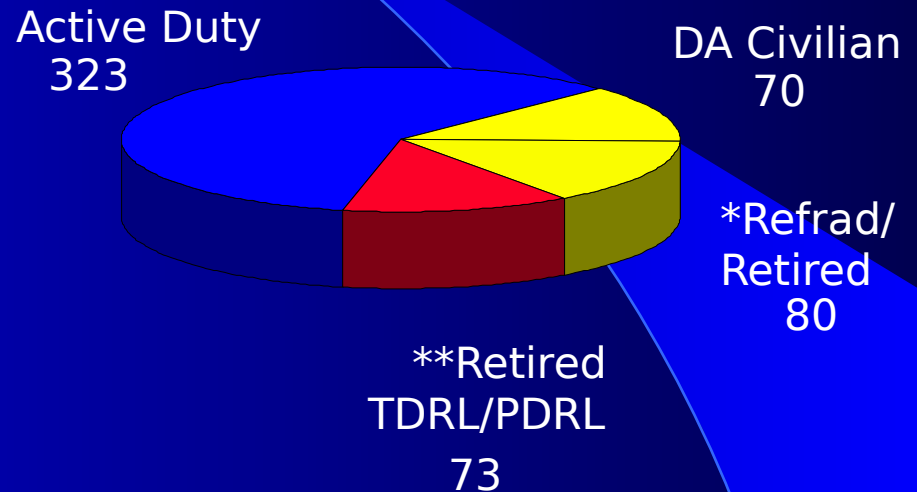
CMAOC ORGANIZATION



Casualty Operations Center Reported Casualties FY2001



Total Casualties



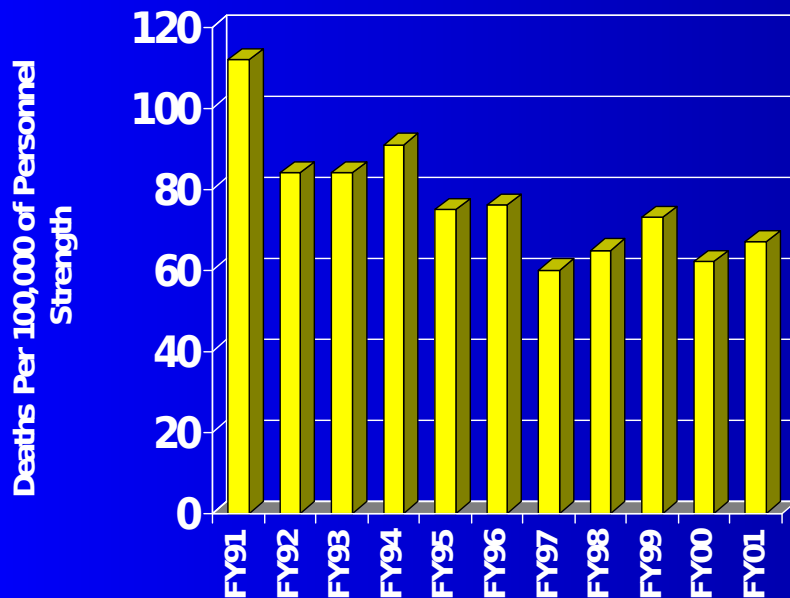
Categories of Deceased

* Includes all soldiers Retired/Separated within 120 days and all Retired General Officers

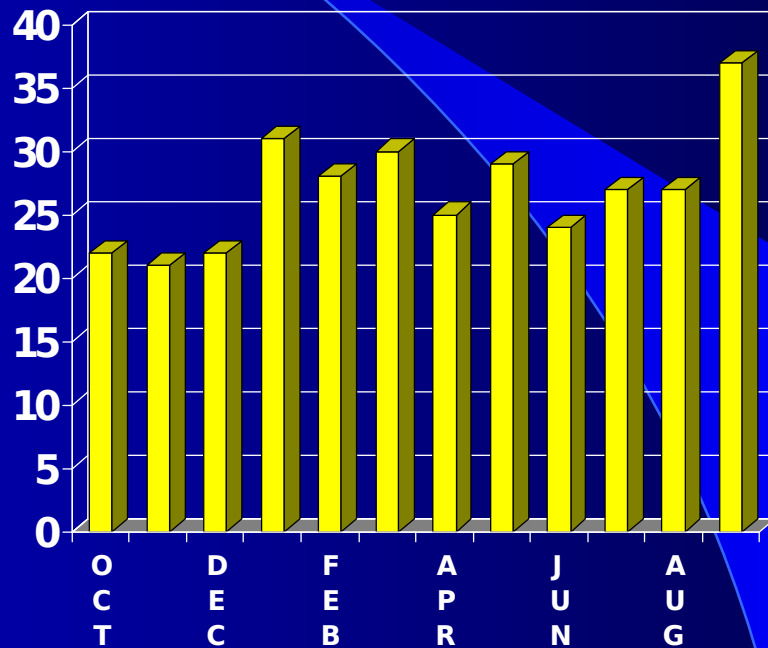
** Includes all soldiers TDRL/PDRL 100% within 1 year

Casualty Operations Center Death Statistics

**Deaths Per 100,000
(By Fiscal Year)**



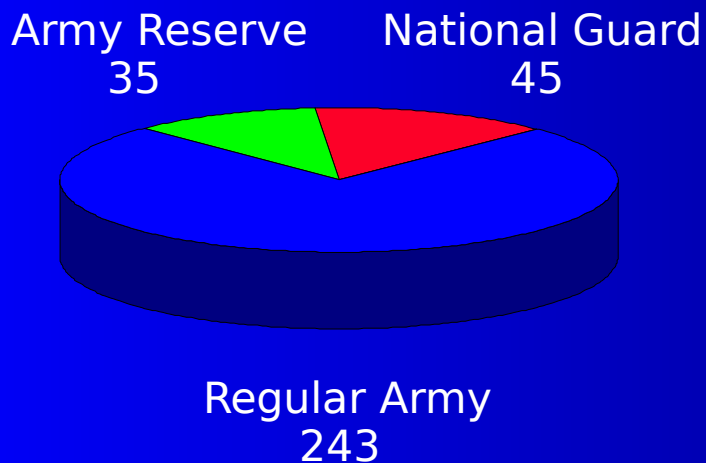
**FY01 Deaths
(By Month)**



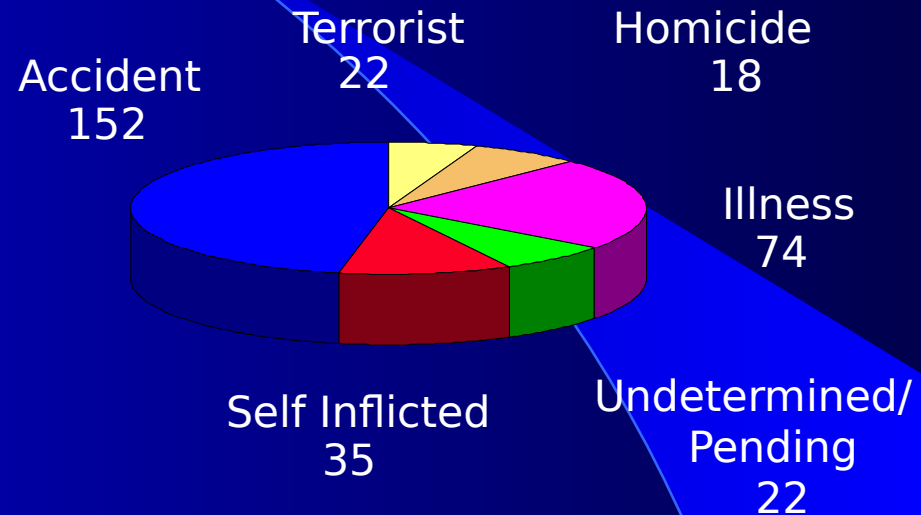
Includes all Active Duty personnel

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Casualty Operations Center Death Statistics FY2001



Deaths by Component

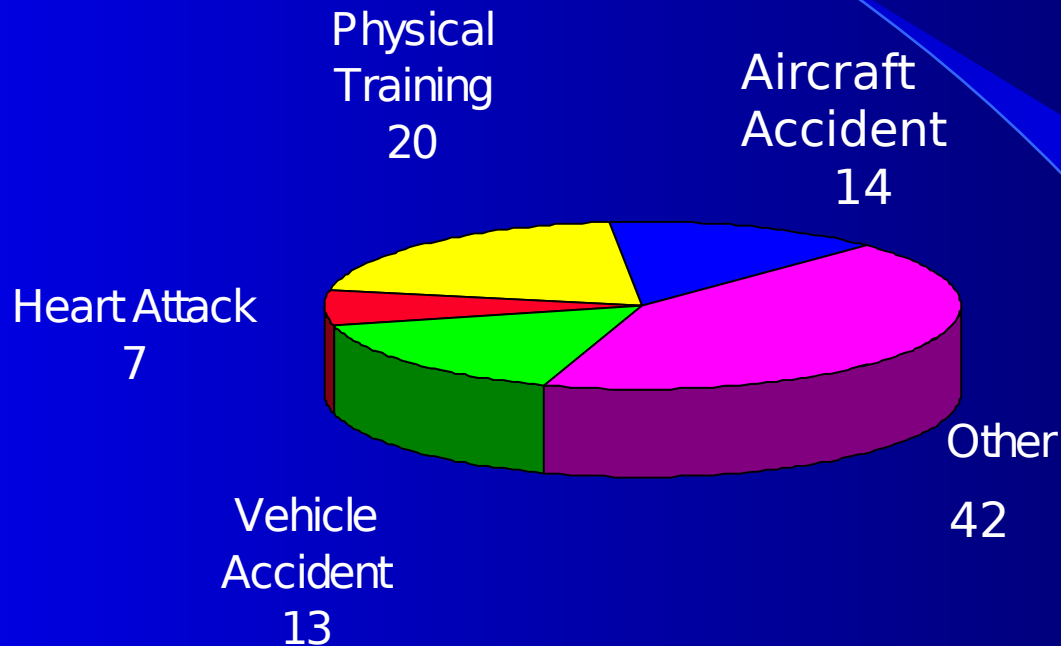


Major Causes of Death

Includes all Active Duty personnel as of 1 October 20 01

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Casualty Operations Center FY2001 Training Related Deaths

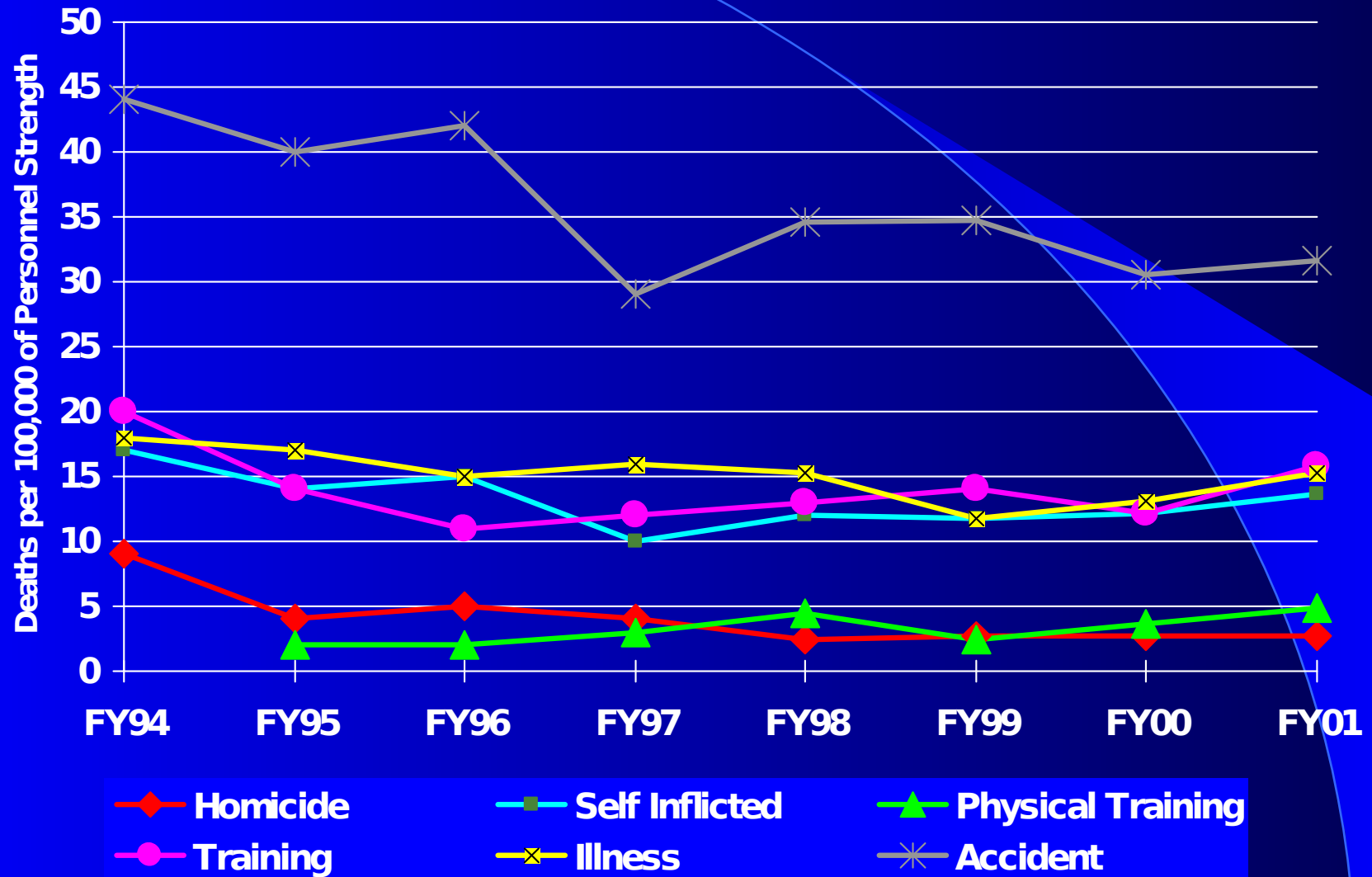


* Includes all Active Duty and Retired (TDRL/PDRL 100%) personnel

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Comparison of Deaths to Personnel Strength

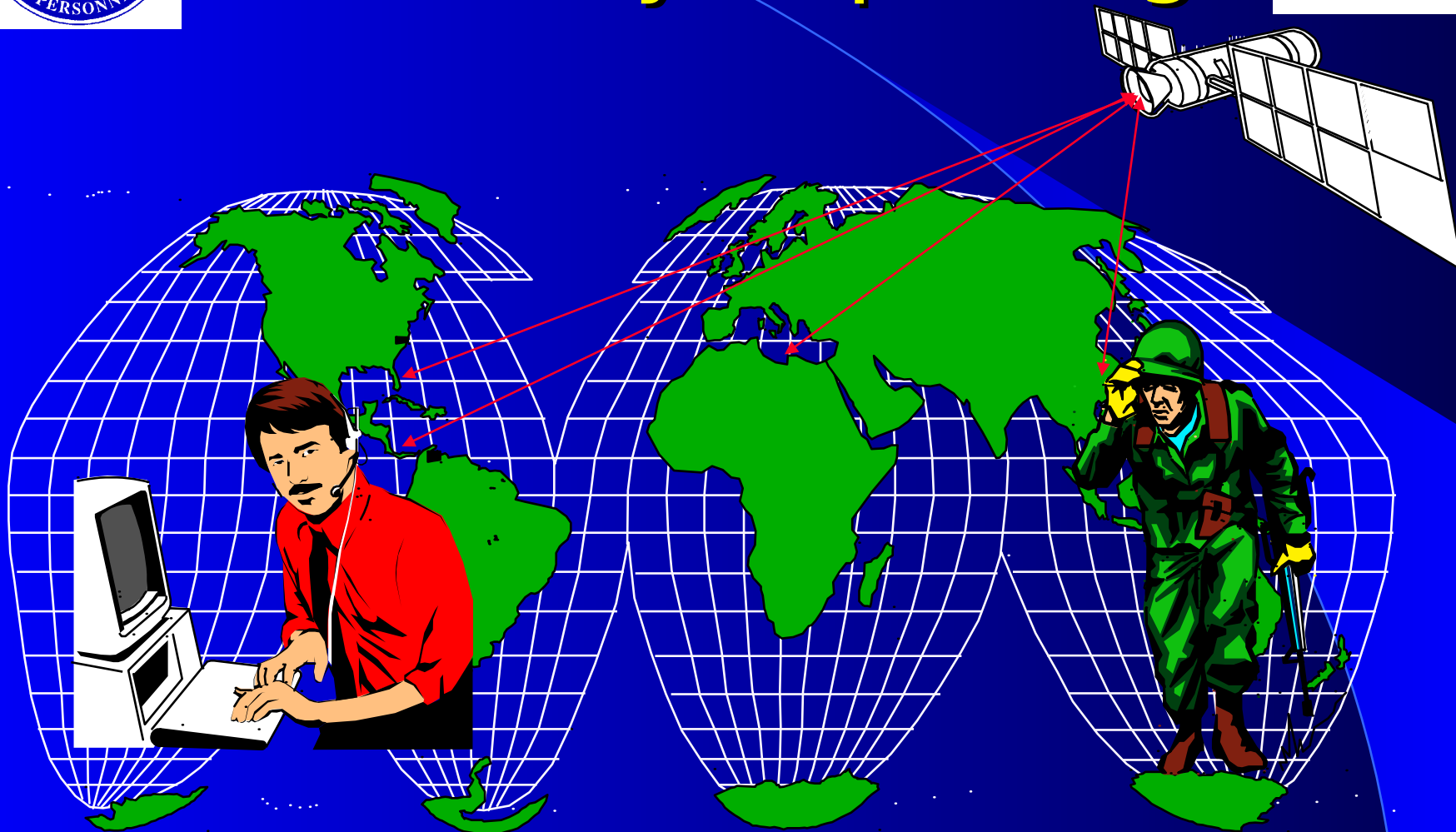


Includes all Active Duty personnel

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Casualty Reporting

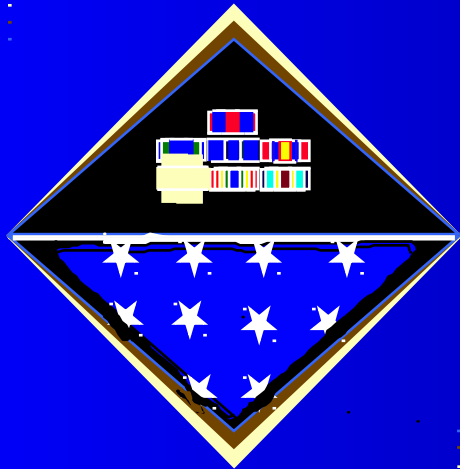


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8629
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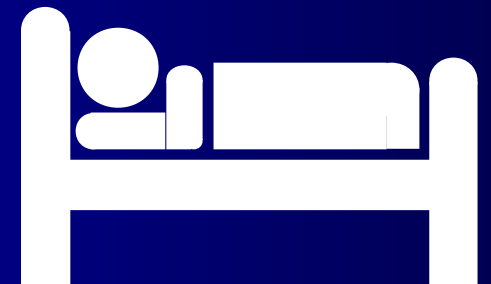
CASUALTY

Any person who is lost to the organization by reason of having been declared dead, wounded, injured, deceased, interned, captured, missing, missing in action, beleaguered, besieged, or detained.

Types of Casualties

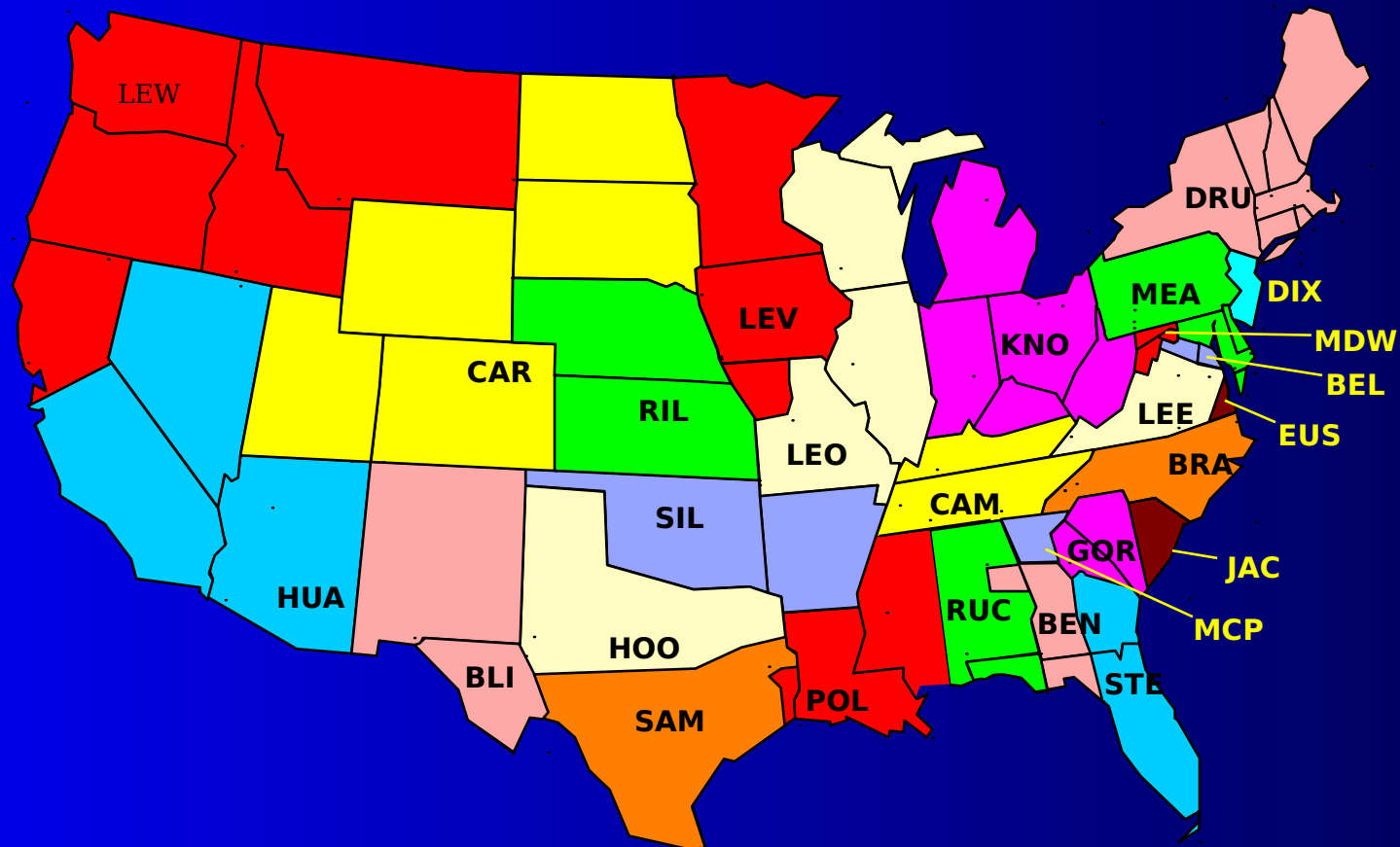


- Dead
- DUSTWUN
- Missing*
- VSI/SI/NSI
- Special Category
- Special Interest

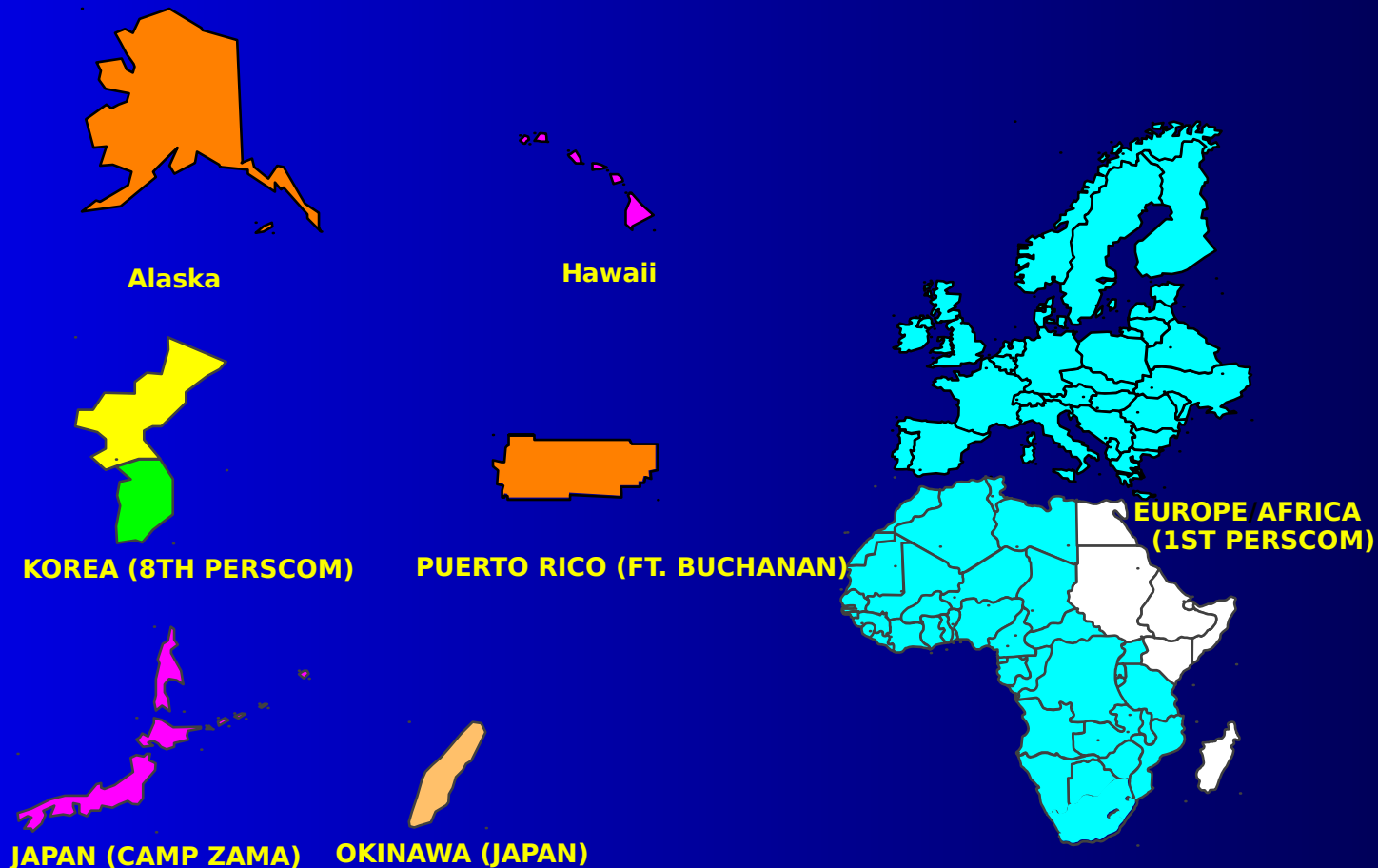


* Missing, MIA, Interned, Captured, Beleaguered, Besieged, Detained

CONUS Casualty Area Commands (27)



OCONUS Casualty Area Commands (7)



REPORTABLE CASUALTIES ARE THOSE INVOLVING:

- **Active Duty Military**
- **USAR/ARNG enroute to/from, or participating in Active Duty Training**
 - **AT, ADT, FTNGD, IADT, ADSW, SADT, TTAD, or IDT**
- **Army Retirees**
- **Soldiers separated from the Army within 120 days**
- **DA Civilian employees OCONUS & CONUS TDY**
- **DA Dependents OCONUS**



Casualty Notification



Bob Wagner DSN 221-8629

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Casualty Notification Policies



Deceased/Missing Casualties:



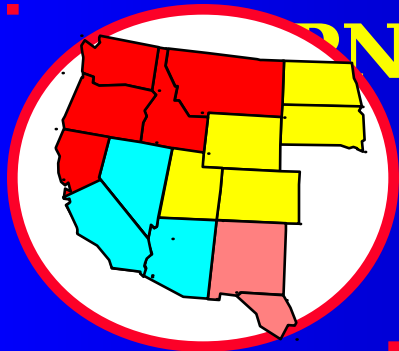
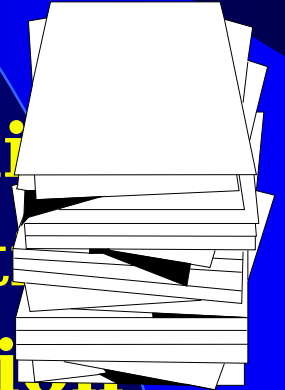
- Personal notification to P/SNOK of all deceased active duty casualties (includes imminent death cases)
- Personal notification to PNOK of 120 day REFRADS/Retirees as required by situation
- Notification hours: 0600-2200 hours
- Notifier of equal or higher rank of casualty
- PNOK notified prior to SNOK

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NOTIFICATION DELAYS

- **Frequent reasons for delays in notification to NOK:**
 - **DD Form 93 information incorrect/missing**
 - **Dysfunctional/separated families**
 - **Distance to PNOK/SNOK location**
 - **PNOK/SNOK at work/on vacation**



Casualty Notification

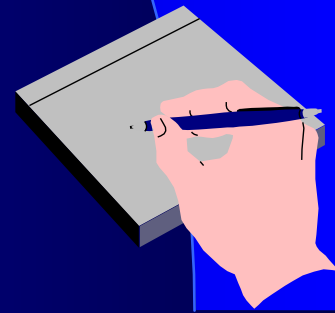
Injured/Ill Casualties:

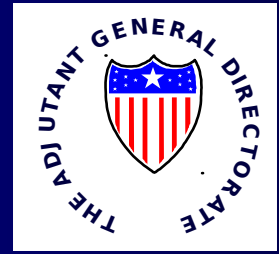
- **Responsibility for notification:**
 - **CONUS Casualty, CONUS NOK - telephonic notification by Cdr, MTF of area casualty is located**
 - **OCONUS Casualty and OCONUS NOK - OCONUS Cdr of area casualty is located**
 - **OCONUS Casualty, CONUS NOK - telephonic notification by CMAOC**

Casualty Notification

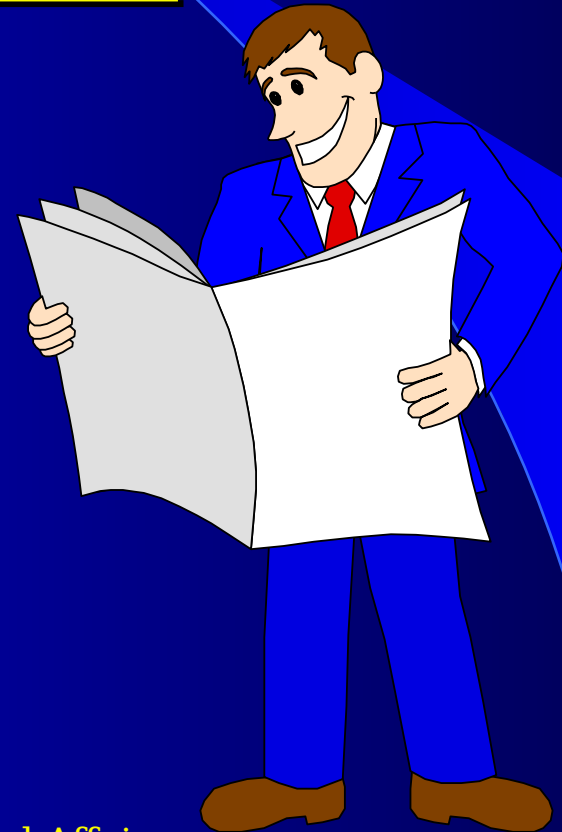
Injured/Ill Casualties:

- **Notification desires of casualty**
- **Telephonic contact - no notification information on an answering machine**
- **PROG reports due at five day intervals**
- **Must develop rapport with hospital patient admin personnel to obtain timely**





Release of Casualty Information



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RELEASE OF CASUALTY INFORMATION

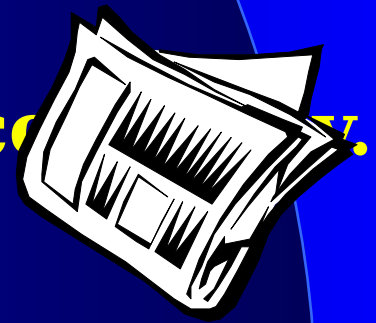
- **Release of casualty information**
 - **Public Affairs Office (PAO)**
- **Bottom line**
 - **Casualty information will only be released after official notification of PNOK/SNOK is completed**

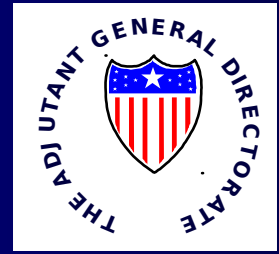
CASUALTY INFORMATION

Classification - "FOUO"

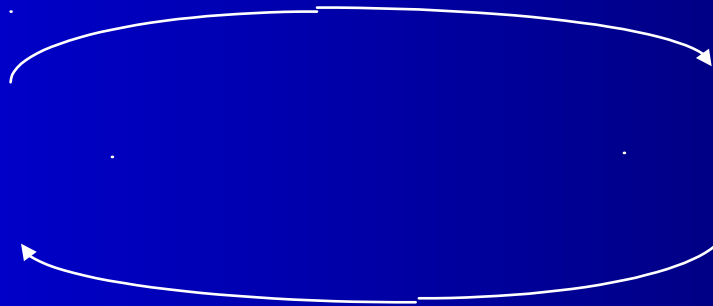
Commanders must stress to their soldiers that casualty notification by the individual soldier is not authorized. Casualty information is

✓ FOUO and will be handled accordingly. Official notification must be complete



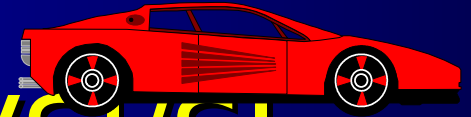
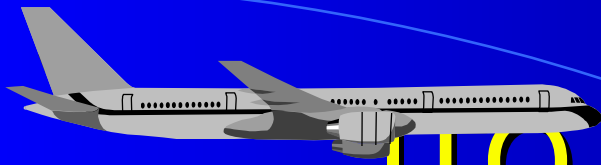


Invitational Travel Orders (ITO) for NOK of VSI/SI Soldiers



Franklin Square Hospital

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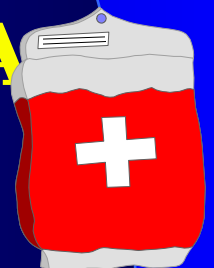


ITO for NOK of VSI/SI

Soldiers

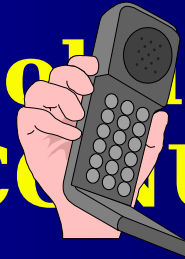
- Governed by JFTR volume 1, para U5246
- Authorizes ITO for two NOK of active duty soldier in a casualty status of VSI/SI
- JFTR grants round trip transportation, NO per diem
- Requires completed/signed DA Form 2984
- COD/CACs are proactive in

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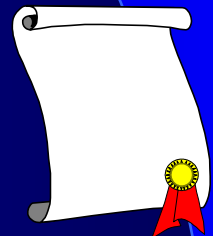
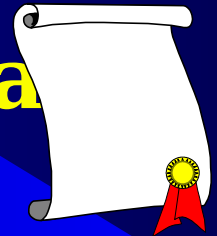
Who Issues the ITO?

- **CMAOC issues ITO when soldier is OCONUS and NOK are CONUS**
 - **VSI/SI casualty message required**
- **CAC issues ITO when soldier is CONUS and NOK are CONUS**
 - **No casualty message required**
 - **CAC authorized telephonically by CMAOC**



Who Issues the ITO?

- **CMAOC issues ITO when soldier is CONUS and NOK are OCONUS**
 - **CONUS CAC must prepare casualty message**
 - **OCONUS CAC coordinates NOK travel**
- **CMAOC issues ITO when soldier is OCONUS and NOK are OCONUS**





Casualty Assistance



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Casualty Assistance Policies

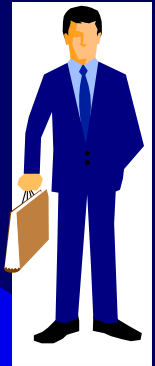
- Reference AR 600-8-1, para 1-19
- Assistance provided to PNOK/PADD of deceased/missing casualties
- CAO will be a Captain or higher, warrant officer or senior NCO (SFC or above)
- Mature soldiers with six or more years of service

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Casualty Assistance Policies

- CPO will provide CAO for civilian casualties
- Civilians will not be used as CAOs for Army personnel
- CAO will contact family within 24 hours after notification
- Dependent upon situation, a family/NOK may require more than one CAO



WHO RECEIVES ASSISTANCE?

THE PNOK OF:

- **All Army members on Active Duty**
- **USAR/ARNG enroute to/from, or participating in:
AT, ADT, FTNGD, IADT, ADSW, SADT, TTAD, or
IDT**
- **Soldiers in AWOL status**
- **Army Retirees**
- **Soldiers separated from the Army within 120 days**
- **DA Civilian employees OCONUS and CONUS TDY**
- **DA Dependents OCONUS**

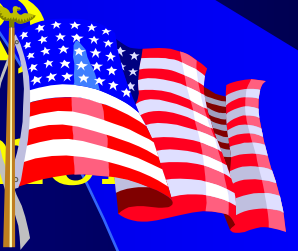
Types of Casualty Assistance

- **The Army always provides NOK assistance**
- **Service provided is determined by the needs of the NOK--each case is different**
- **In-person assistance - all AD casualties**
 - **Manpower intensive**
- **Phone/Mail assistance - Refrads/retirees**

CAO Duties

The CAO may be required to:

- **Deliver Death Gratuity check**
- **Collect Disposition of Remains Statement (DA Form 7203-R)**
- **Assist with funeral arrangements**
- **Assist in the application of benefits and entitlements**
- **Present items to NOK (flags, lapel pins etc.)**





There's no more effective way of creating bitter enemies of the Army than by failing to do everything we can possibly do in a time of bereavement, nor is there a more effective way of making friends for the Army than by showing we are personally interested in every casualty which occurs."



DD FORM 93

RECORD OF EMERGENCY DATA

SGLV-8286

SERVICEMEMBER'S GROUP LIFE

INSURANCE

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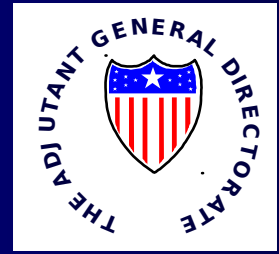
DD FORM 93

(RECORD OF EMERGENCY DATA)

- **Identifies NOK to be notified in case of emergency**
- **Provides up-to-date address/phone information**
- **Soldier must understand the importance of this form**
- **Changes to the DD93 information should be updated immediately**
- **Ensures prompt payment of Survivor Benefits**
 - **Death Gratuity (\$6,000.00)**
 - **Unpaid Pay and Allowance**
- **Information must be verified at least annually**

SERVICEMEMBER'S GROUP LIFE INSURANCE (TITLE 38 USC)

- **Effective 1 Apr 01, soldiers automatically insured for maximum amount of \$250,000.00 (unless soldier elects otherwise)**
- **SGLV-8286 identifies beneficiary(ies) as designated by soldier**
- **DD93 and SGLV-8286 should be reviewed/updated simultaneously**
- **Must ensure completed SGLV-8286 forms are provided to the servicing Defense Military Pay Office (DMPO)**



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